

TERMS OF SALES

Article 1: object

The general conditions of sale described below detail the rights and obligations of the association l'Univers Zenith and its client in connection with the sale of the following goods: Vibratory musical instruments.

Any service performed by the association l'Univers Zenith implies the unreserved acceptance of the buyer to these general conditions of sale.

Article 2: Identity of the association

L'Univers Zenith

Acting under the name Antoine Andert

Address of the Association and visit:

81 rue Albert Einstein

Z.I de la Palud

83600 Fréjus

Mail : luniverszenith@hotmail.com

SIRET identifier of the head office: 834 223 877 00012

You can reach the Zenith Universe online shop by phone from Monday to Saturday between 09.00 and 19.00h at 0768062436 or by email via the web form.

It concerns both information on orders, warranties and after sales service.

Article 3: Presentation of products

The products are offered for sale until the stock is exhausted.

The characteristics of the products offered for sale are presented in the "shop" section of our site. The photographs do not enter the contractual field. The responsibility of the l'Univers Zenith Association cannot be engaged if errors are introduced. All the texts and images presented on l'Univers Zenith website are reserved, for the whole world, under copyright and intellectual property rights; their reproduction, even partial, is strictly forbidden.

Article 4: Price

The "SHOP" section of l'Univers Zenith Association shows the prices in euros all taxes included, excluding postage. The prices of the goods sold are those in force on the day of ordering. Shipping costs appear on the screen at the end of the selection of different products by the customer and applicable to the day of the order.

As a consequence, they will be increased by
agrees the right to change its rates at any time. However, it undertakes to invoice the goods ordered at the prices indicated when the order is registered.

Article 5: Order

The customer validates his order when he activates the link "Confirm your order" at the

bottom of the page "Summary of your order" after having accepted the present conditions of sale. Before this validation, it is systematically proposed to the customer to check each element of his order; he can thus correct his possible errors.

L'Univers Zenith association confirms the order by e-mail; this information includes all the elements of the order and the right of withdrawal of the customer.

The data recorded by l'Univers Zenith Association constitute proof of the nature, content and date of the order. This is archived by the association l'Univers Zenith in the conditions and legal deadlines; the client can access this archiving by contacting l'Univers Zenith Association.

Article 6: Terms of payment

When registering the order, the buyer will pay a deposit of 100 euros of the invoice amount, the balance to l'Univers Zenith be paid before the shipment of goods.

The payment of the orders is carried out:

by check

To the order of and to send to:

L'Univers Zénith

Antoine Andert

81 rue Albert Einstein

Z.I de la Palud

83600 Fréjus

by credit card;

For this type of transaction, we use a secure transaction system. This service incorporates the SSL security standard. Confidential data is transmitted encrypted and therefore does not pass through our servers hence a perfect confidentiality of your data. The order validated by you will be considered effective by our site once the agreement given by the bank cards payment center.

Fight against payment fraud on the Internet and request for proof:

In order to secure the use of the means of payment of its customers, luniverszenith.fr may be required to ask for all supporting documents (relating to the identity and / or home and / or the means of payment used). Failure or refusal to transmit the requested proof may lead luniverszenith.fr to refuse the order concerned. The time of transmission to luniverszenith.fr solicited parts may shift all the shipping, delivery or availability in the store ordered products.

by PAYPAL;

Article: 7 Withdrawal period

The Purchaser has a period of fourteen clear days, from the receipt of the products, to exercise his right of withdrawal without having to justify reasons or to pay penalties, except, as the case may be, expenses back. If the fourteen-day period expires on a Saturday, Sunday or a holiday or holiday, it is extended until the next business day.

In case of exercise of the right of withdrawal, the company shall reimburse the Buyer for all amounts paid, as soon as possible and at the latest within fourteen days of the date on which this right was exercised.

*Exception: For all crystal products, due to its fragility, cannot be refunded or exchanged under conditions that they are in good condition upon receipt.

If one of the products in the order is damaged, only this will be supported.

Article 8: Retention of title clause

L'Univers Zenith Association retains ownership of the goods sold until full payment of the price, in principal and accessories.

Article 9: Delivery

Delivery is made:

either by the direct delivery of the goods to the buyer;
by sending a notice of provision in store to the attention of the buyer;
the place indicated by the buyer on the order form.

The delivery time indicated during the registration of the order is given for information only and is not guaranteed.

Consequently, any reasonable delay in the delivery of the products cannot give rise to the benefit of the buyer to:

the award of damages and interest;
the cancellation of the order.

The risk of transport is borne entirely by the buyer.

In case of missing or damaged goods during the transport, the buyer will have to formulate all the necessary reserves on the purchase order upon receipt of said goods. These reservations must also be confirmed in writing within five days of delivery, by registered letter AR.

Article 10: Force majeure

The responsibility of l'Univers Zenith Association cannot be implemented if the non-execution or the delay in the execution of one of its obligations described in these general conditions of sale results from a case of force majeure. As such, force majeure means any external event, unforeseeable and irresistible within the meaning of article 1148 of the Civil Code.

Article 11: Competent court

Any dispute relating to the interpretation and execution of these general conditions of sale is subject to French law.

In the absence of amicable resolution, the dispute will be brought before the Commercial Court of Fréjus 83600 (Courthouse 272 rue Jean Jaurès, 83601 FREJUS CEDEX).